

## North Carolina Department of Health and Human Services

**Company:** North Carolina Department of Health and Human Services

**Industry:** Healthcare

**Business Challenge:** Saving time, reducing man hours, and improve accuracy of inventory levels.

**Solution:**  
Passport Asset  
Mobile App

**Benefits:**  
Saved time entering inventory, and getting detailed reports of inventory and surplus.  
Improved the accuracy of inventory.

### Mission

In collaboration with our partners, DHHS provides essential services to improve the health, safety and well-being of all North Carolinians.

### Vision

Advancing innovative solutions that foster independence, improve health and promote well-being for all North Carolinians.

### About

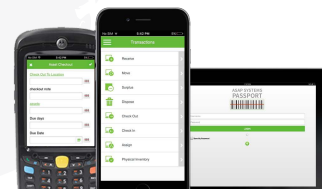
The Department of Health and Human Services manages the delivery of health and human-related services for all North Carolinians, especially our most vulnerable citizens – children, elderly, disabled and low-income families.

The Department works closely with health care professionals, community leaders and advocacy groups; local, state and federal entities; and many other stakeholders to make this happen.

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## HEALTHCARE CASE STUDY



*Health and  
Human Services*



## Summary

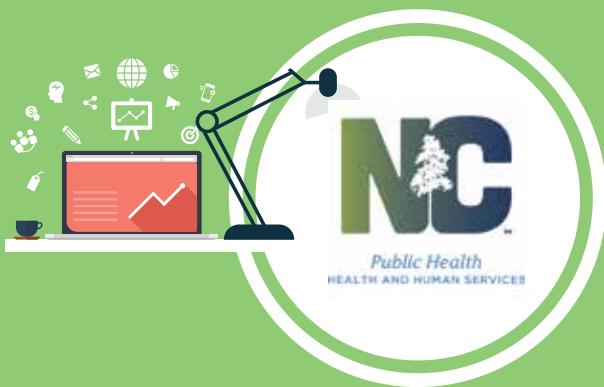
North Carolina Department of Health and Human Services was transitioning to a new facility, and needed an effective way to track their inventory. Like many organizations, they were tracking their inventory through a spreadsheet and were unable to create detailed reports of what inventory they had.

They studied their options carefully, and participated in online demos from different inventory tracking providers, before deciding Passport fit their needs best. They were also looking for a product that had iOS mobile app.

## The Challenges



NCDHHS team was transitioning to a new facility, and needed to track all their IT equipment, which included computers, monitors, iPads, phones. They had over 2000 assets to keep track of. Not only were they needing an accurate count of all equipment on hand, they also needed to account for any inventory that was surplus. In addition, they needed to know their inventory on hand at any time.



## North Carolina Department of Health and Human Services

The Department is divided into 30 divisions and offices. NCDHHS divisions and offices fall under four broad service areas - health, human services, administrative, and support functions.

NCDHHS also oversees 14 facilities, developmental centers, neuro-medical treatment centers, psychiatric hospitals, alcohol and drug abuse treatment centers, and two residential programs for children.

### Strategic Goals

Strengthen Health Care Advance Knowledge and Innovation Advance the Health, Safety and Well-Being of North Carolinians  
Ensure Efficiency, Transparency and Accountability of DHHS Programs  
Create a Great Place to Work

[www.ncdhhs.gov/about](http://www.ncdhhs.gov/about)

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## HEALTHCARE CASE STUDY



### The Solution



For the NCDHHS team to have success in meeting their needs and resolving their challenges with their current tracking methods, they needed a system with robust reporting, a detailed search function, and great customer support.

With Passport, they are saving a tremendous amount of time tracking inventory and running reports for accurate amounts of inventory, versus their previous method of using a spreadsheet.

"After doing the online demo with several products and meeting internally, we felt that Passport was feature rich and was more flexible to meet our needs."

### Easy Transition and Use



NCDHHS was moving to a new facility and because Passport was so easy to use, they were able to have a smooth transition by entering all their new locations and new equipment in as they deployed it.

### Customized & Data Enriched Reporting



It was important they could easily search and find the equipment they needed; in fact, that is the feature they use the most! They were also able to customize their reports so they could track locations of inventory and assets, which items were considered surplus, and being able to run specific reports.

For more information on ASAP Systems inventory and asset tracking solutions, go to our web site [www.asapsystems.com](http://www.asapsystems.com) or email: [sales@asapsystems.com](mailto:sales@asapsystems.com)

## RELEVANT CASE STUDIES



ASAP SYSTEMS  
PASSPORT



Track the location and use of hundreds of medical supplies at multiple storage and clinical simulation lab locations.



Meet food quality and safety standards, including SQF requirements, by using Passport to track raw materials.



### East Kansas Chemical

Track the location and maintenance of tankers and bulk containers in compliance with EPA and DOT.

## ARE YOU EVALUATING INVENTORY SYSTEMS? IF SO, WE CAN HELP.



Contact Us

Call to speak with an Inventory Specialist who will answer any questions you might have.  
1-888-868-6282



Get Free Demo

Have a Sales Engineer show you the benefits of an inventory system according to your needs.



Get Free Trial

Give passport a try for free without needing to provide credit card info.

### About ASAP Systems

ASAP Systems provides leading barcode based inventory management and asset tracking solutions, offering both cloud-based and on-premises solutions. ASAP Systems helps businesses in almost every industry vertical reduce manual data entry, labor hours, and automate record keeping throughout their inventory workflow. ASAP Systems has offices in San Jose, California (headquarters) and Austin, Texas.

For more information on ASAP Systems inventory and asset tracking solutions, go to our web site [www.asapsystems.com](http://www.asapsystems.com) or email: [sales@asapsystems.com](mailto:sales@asapsystems.com)